



KNOWLEDGE-BASED HOME STUDY CE FOR
PHARMACISTS AND PHARMACY TECHNICIANS

PHARMACY BENCHMARKING AND PRODUCTIVITY: LEVERAGING DATA TO DEMONSTRATE VALUE

Learning Objectives for Pharmacists and Pharmacy Technicians

Upon completion of the program, the participant will be able to do the following:

- Discuss industry benchmarking standards and how pharmacy leaders must understand the development of these reports
- Explain limitations and challenges to pharmacy productivity monitoring
- Describe methods and metrics to assess pharmacy workload
- Identify meaningful strategies for demonstrating overall effectiveness of pharmacy service
- Recognize differences between internal versus external benchmarking
- Describe the difference between pharmacy intensity score and case mix index

Speaker: Steve Rough, MS, RPh, FASHP, Senior Director of Pharmacy, University of Wisconsin Health, Madison, WI

ACPE UAN: 0122-0000-20-015-H04-P/T

CPE Credit Hours: 2.0 hour (0.2 CEU)

Release Date: January 6, 2020

Expiration Date: January 5, 2023

Disclosure: The CE planners and speakers declare no relevant conflicts of interest regarding this activity.

How to obtain CE credit:

To obtain CE credit, participants must complete the following steps:

1. Log on to <https://ce.pharmacy.acurity.com> to register for the activity under "Distance CE"
2. View and listen to the recorded activity
3. Complete both the learning assessment questions and the activity evaluation.

Note: A passing grade of 60% or better is required to receive CE credit. Two opportunities will be provided to successfully complete the post-test.

4. Once all steps above are completed, participation will be provided to CPE Monitor.



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For questions regarding this Acurity CE activity, please contact
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